316 NW Alachua Avenue
Lake City, Florida 32055

What are the differences in the Medisoft products?

There are three different levels of MediSoft practice management software. Though the features vary, the type of installation and number of users primarily differentiates these products. The products break out in this way:

MediSoft Patient Accounting- scaled down single-user product (often referred to as "Medisoft Basic").

MediSoft Advanced Patient Accounting- a more robust single-user product with a much richer feature set.

MediSoft Network Professional- a client/server version designed to be run on a client server network of 4 users up to about 200 users. This version of MediSoft also offers more advanced reporting than the others. These additional reporting capabilities are primarily management-oriented. The database engine requires Windows 2000, XP Professional, or Windows 2003 Server.

Feature List- Basic:

True Open Item Accounting
Appointment Book Scheduler (Office Hours)
Case-based transaction entry
Electronic Media Claims (EMC) Options
Electronic Statements
Credit Card Processing
Eligibility Verification
Context-sensitive Help
New and improved reports
Online registration
PIN matrix in the Provider and Insurance Carrier windows
Zip Code database
Images in Report Designer
Customizing toolbars
Custom Report Designer
Office Hours
Audit entries can no longer be purged*
Single station logon access
Login/Password Management w/ expiration date for Passwords*
Security question to verify when password is forgotten
Login/Logout report to track user attempts*
Accounts can be tamper disabled for up to 2160 minutes*
Auto logoff time setting*
Background security measures implemented for better Security*
Patient (chart) and case windows can both be open at the same time
Patient demographics remain static on Case windows
Ability to scroll through all cases for same patient without leaving the record
Claim number can be added to Transaction Entry
Change status of claim as appropriate without exiting into Claim Management
Custom-sortable grids for user-preference to data display
Collection Letters
Case-specific comment/notes to print on Patient Statement
Transaction Facility Range—new criteria for most reports to filter facility-specific data
Audit Generator allows you to choose what data to include on the Audit Reports*
Login/Logout report*
New Entity type field added to Patient//Guarantor, Provider, and EDI Receiver windows
New fields added to EDI Receiver window

* Items required by HIPAA

<u>Feature List- Advanced</u>: All the Basic features **PLUS**:

Quick Ledger
Quick Balance
Patient Recall
Contact Log List
Delay Secondary Billing
Custom Patient Designer
Referral Source Report
Referring Provider Report
Multiple fee schedules (26)
Deposit Lists and Payment Application
Billing Charges- Calculate and apply finance charges automatically
Allowed amounts
Insurance Withhold Amounts
Report Aging Options
Save Desktop Window Position and Size
Save default Information
Billing notes in transaction entry and quick ledger
Managed care capabilities
Fixed Co-payment
Billing/Payment Status Report
Automatically track insurance allowables
Insurance analysis
Referring Provider Report
Referral Source Report
Facility Report
Guarantor Quick Balance List Report
Custom Fields for Patient
Serialized Superbills
Estimated/outstanding balances can be viewed by pressing Shift7 from Patient List & Appointment Entry (Office Hours)
When deleting an appointment any connected superbills will also automatically be deleted
New claim status = Challenge automatically assigns to
Collection Worklist
View open items only in Quick Ledger
Double click a line in Quick Ledger and edit the claim and its status through Transaction Entry
Insurance Classification Entry
Worklist – user specific to entries, manage collection activities via tickler & comments, current date follow-up
Payment Plans – Patient level assignment, tracked in worklist
Collection tracer report
Billing Cycle for statement management
Claim Rejection Messages – build claim rejection messages list, select reason code when applying payments in
Deposit List—rejection messages will print on statements
Statement Management Reports enhancements
Security Permissions Report
Work list Report – hard copy of all items on work list
Collection Letter Report – prints items on work list to evaluate what collection letters you need
Copayment report—list of patients who have copayment transactions, amounts applied & not
Referring Provider report – now allows you to include payments for analyzing volume by $$

<u>Note</u>: Items in bold are emphasized due to heavy demand

<u>Feature List- MediSoft Network Professional</u>: Includes all the features of MediSoft Basic & Advanced in a Client Server Multi-User implementation **PLUS**:

Archiving—replaces purge feature—data always available to be retrieved later
Multimedia tab in the patient Case record – ability to add images, sounds, videos to patient records
Office Messenger
Configure Custom Menus
Custom Case Designer
New reports: Facility Report
Patient Remainder Aging
Patient Remainder Aging Detail
Guarantor Quick Balance List
Treatment plan tracking
Insurance payment comparison
Custom Fields for Case
Customize GUI Menus

Production Reports:
Production by Provider
Production by Procedure
Production by Insurance
Production Summary by Provider
Production Summary by Procedure
Production Summary by Insurance
<u>Note</u>: All features are subject to change

Activity Reports:
Daily Activity Report
Monthly Activity Report
Activity Summary by Provider
Activity Summary by Procedure
Activity Summary by Insurance

Audit Reports:
Productivity by User